



CASE STUDY: DOUBLETREE BY HILTON



BACKGROUND

DoubleTree by Hilton is an American luxury hotel chain, part of Hilton Worldwide. They are mostly operated by franchisees and independently owned. They are famous for serving a large, warm chocolate chip cookie with walnuts to each guest at check-in. We were approached by DoubleTree Hilton in Islington, owned by Jury's inn to upgrade their current two way radio system and have been proud to have a long-standing relationship with this client of ours.

THE CHALLENGE

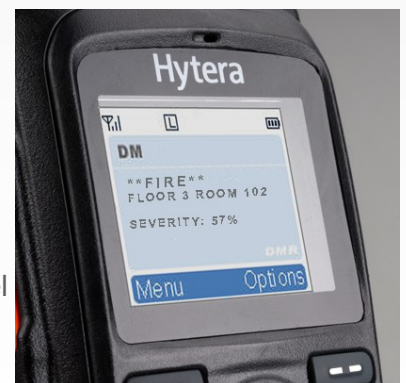
Doubletree's main requirement was to connect their two-way radios to their fire-panels. Due to the size of the hotel and the amount of guests staying, they wanted to enhance their current fire safety system. They wanted a solution that provided them with a fast-response to any fires within the building.

SOLUTION PROVIDED

We upgraded their existing analogue two-way radios to digital with the **Hytera PD705** and **Hytera PD305**. We then installed our **Alarm Connectivity Solution**. This system links the two-way radios to the fire alarm and sends messages to the right people automatically explaining what is happening when a fire alarm is activated i.e. where the fire is.

SOLUTION BENEFITS

- Fast-response system to fires, this prevents unnecessary whole site evacuation which causes disruption to guests and costs a lot of money
- An increase in operations, health and safety efficiency
- Upgraded, future proof digital radios that have more capabilities and enhance channel spectrum efficiently
- Reduced interference from nearby radio users
- Improved voice clarity - digital two-way radios are noise cancelling therefore voice transmissions are clearer in noisy environments that the hotel is in when there are events such as weddings or conferences taking place



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